2010

Options ANNUAL REPORT The F.A.C.E.S of Options





Active Citizenship



Empowerment by Experience



Meaningful Relationships

Our Mission:

ptions partners with people with disabilities and their communities to bring about self-directed and enriched lives through education, information and support.

From the Board President and Executive Director

Much of the focus of this year was dealing with the extensive cuts to all services. Revenue was reduced overall by \$500,000. This required reductions in staff, freezing wages, reducing all other expenses, and delaying plans for building expansion for the home office. Just as it seemed we were figuring out how to operate under the reduced rates, we received word of a new funding structure, Objective Based Allocations (OBA). The state's goal in implementing OBA is to equalize levels of services across individuals based on assessed needs but it is having a devastating impact on many of Options' customers. People are living with more roommates, sharing staff almost all of the time and being required to plan for certain services.



While we have been able to make it work, it has been an extremely trying time for the organization. It makes it more critical than ever to find alternative funding and reduce our dependence on Medicaid. Our expansion into housing and technology will serve the agency well long term while we look to a better economy. Last year's challenges clearly laid the groundwork for a stronger, more financially viable 2011-2012. And we have stayed true to our mission as our service outcomes are better than ever. A full report on outcomes for 2010 can be found on the website. Thank you so much for all your support, it would have been impossible without it!

Amy Ripberger Board President Susan Rinne Executive Director



Building inclusive communities

200 E. Winslow Road • P.O. Box 1732 • Bloomington, Indiana 47402 • 800-875-9615

Financial

Fundraising has gone extremely well despite the poor economy. Our community partners came through for us in a big way. We were able to secure funding for our "Work Experience" program that Vocational Rehabilitation Services cut in the summer. With Duke Energy's support we are challenging other corporations to help us reach our goal of \$25,000 for next year and we are more than halfway there. In addition, Options was one of a dozen non-profit agencies that received a \$4,000 donation from Old National Bank upon their announcement that they had merged with Monroe County Bank.

Financial Accountability Culture Employee Services

Accountability

In August, Options secured another 3 year accreditation from CARF. Despite the cuts, staff worked diligently to ensure all services were in compliance. We received only 5 recommendations out of hundreds of applied standards.

Culture

This year we have become extremely active on the legislative front. We held a legislative forum in Indianapolis. Several self-advocates went to the General Assembly to meet with local representatives. With the state revenue forecasts and the loss of stimulus funding, we have to maintain the priority on community based services. Work has already begun on the budget and fortunately, our legislators are keeping us well informed as a result of our connections.

Employees

Thanks to a grant from the City of Bloomington and the Community Foundation, Options has developed training for staff specifically designed for supporting individuals with autism. Options currently serves around 60 individuals on the autism spectrum and as a result of this program will be better prepared to customize our support. The grants also helped to purchase a software program called Support Intensity Scale (SIS) which measures support needs in 8 life skill areas, as well as behavioral and medical areas. The training is based on information from the Indiana Institute for Community and Disability and the Sarkine Center in Indianapolis.

Services

Customer growth slowed as the state held up new waivers and was only 6%. In late 2010, Options applied to serve individuals moving from the State Operated Facilities in Madison and Evansville. The state is planning to move over 200 persons into the community and chose Options as one of only 35 agencies statewide to help with that transition. In preparation, we have hired at behavior specialist and nurse who are joing the organization in 2011. Housing Options has been doing well with less vacancies leading to a better bottom line. We were fortunate to receive a donation of land from an anonymous donor adjacent to our Bloomington Covey Lane apartments on Highland Avenue. We are applying for grants and hope to start construction in late 2011 on additional accessible apartments and a replacement group home for the men living at the Ida Lane Home.

The F.A.C.E.S of Options

Every gift counts to support of our mission to partner with people with disabilities. Please give at www.optionsfbl.com.

Legacy Circle

Robert and Julie Magee Fred and Mary Beth Roedl

1982 Circle

Gladys and Gene Devane Terry and Dixie Patterson Mary and Ray Murphy Stine Levy David and Nancy Martin

Benefactor

Crowder's Long-Term Care Pharmacy Crowe Horwath LLP Duke Energy James N. Grandorf Hoosier Disposal **Huntington Center** Bloomington Moose Lodge #1081 Ellen Mufson Brady and Casey Mullis Old National Bank Oliver Winery Brian and Ann O'Neill Unity of Bloomington Wal-Mart Super Center Richard A. Weddle

Patron Cook Medical Curry Auto Center **EPR** Manufacturing Systems JA Benefits PSI IOTA XI Marjorie Rice Susan Rinne TASUS Corporation Sophia Travis United Way of Central Indiana Mike Weston WorkSmart Systems, Inc.

Baxter Pharmaceutical Solutions Bill C. Brown Associates Richards A. Bittles William Bushaw Gosport MFG. Co., Inc. Rebecca A. Kieffner Lamar Outdoor Advertising Robert D. Mann Morrison Marketing & Media Gordon Palmer Fred Roedl Tim Tresslar Williams Bros. Pharmacy Advocate

Net assets, end of year

Victoria Baker Blue & Co. LLC Marsha Bradford Jim Bright Edward Buffie Colleen Calhoun Joe Courtney Penny Githens Carolyn Good Evelyn R. Harrell Valerie Haughton Erika Henke Anthony Hilb Hoosier Energy Kathie Lazerwitz Nancy Martin Shannon Martin William M. Murphy Sharon Nowell Jill Patrick Dixie Patterson Michael D. Paxson Vonnie Peischl Amy J. Ripberger Janet Ripberger Melanie A. Robey Max Rubin Karen Scherer Curtis Simic Jerry Smith Suso Technology Services David VanDeventer Armen R. Vartian Robin Walls John L. Willman

Associate

Ben Ackerman Jacob Algood Susan Alling Carolyn Ansa Deborah Asbell Daniel Atlas Timothy Baer James Belisle **Bishop Accounting Services** Gary D. Bishop Logan Blackwell

Kate Bliss Lorelle Bond Courtney Bowers Chelsea Brooks Matt Brookshire Shauna Burris Megan Campbell Mike Campbell Kimberly Capps Caitlyn Caswell Dawn Cate Beverly Chafey Richard Childs Cheryl Collier Michelle Collins Patricia A. Colvin Amanda M. Combs Peter Conway Jennifer Coulter Nancy Crandall Cody Crone Heather Crouch Sarah Cullison K. L. Danielson Robert DeMint Steve DeMint Casie Dinn William Doolen Phyllis Droll Cassandra Durkee Michael K. Eades Beth Flanigan Alysia Fornal Ralph E. Freeman Russell P. Gault Jessica Gerke Jo Gilbertson Sherrie S. Gile Nicole M. Goff Kristin Grebel Rory Hancock Susan Haney Kathryn Hanscom Andriya Hardy Jennifer Harkrider Lisa Harris Ann Hart Angela Hawkins

Meagen Henderson Sachiko Higgins-Kante Mary Hill April Hudson Jeffrey Jetter Stephanie L. Kacher Jim L. Keller Stephanie Knox Marina Krenz Louann LaPadula Michele A. Lawson Patricia Lazell James Lazerwitz Cecil R. Lewis Jessica Lewis Kayle Lewis Fiona Lillard Kelly N. Long Laurraine Magnuson Diana Majors Kayle L. Mathis Leślie Maxwell Christopher McCauley Lora J. McPike Derek Meadows Phil Meyer Kelly D. Mezger Brandy Mikels Michael Molenda Brittany Moore Michelle Morgan Linda Mullins Jacque Murphy Philip Neumann Dolan Newlin-Blackwell Logan Newlin-Blackwell Philip R. Newton Michael A. Norris Suzette D. Norris Laurie Norton Frances O'Connoi Tammy Orr Stephanie Osborn Katherine Pastel Kristen Peneff Carol A. Phillips

Malu Pinecrone

Karen Pitkin

Lindsey Porter Erwin Punzalan Kyle Purtlebaugh Ronald G. Puterbaugh Stephen E. Rahko Stephanie Rhinehart Brittany Richardson Mary Beth Roedl Isaac Salazar Barbara A. Sandage Carrie Selby James Sheriff Aaron Smith Amy Smith Kaylee Smith Wade Snider Mary M. Snyder Lauren Socol Glenda Standish Eleanor Stevenson Regina Sweckard Mia Thomas Cathy Truelock Jon M. Underwood Tammy R. VanHook Kristin VanHook-Grebel Jan VanHorn Rvan Weddle Deborah Weil Ericka Wheeler Danielle Wittkowski Julie A. Wood Shannon Woods Danielle Yake Shawn Yeakle Alex Zinn

Options Statement of Activities

Years ended December 31, 2010 and 2009

Revenues	2010	2009
State Funds and Medicaid	\$7,302,333	\$7,771,270
Public Support	\$524,497	\$626,798
Other Revenue	\$43,525	\$74,912
Total Revenue	\$7,870,355	\$8,472,980
Expenses		
Supported Living	\$5,829,244	\$6,353,049
Residential	\$840,982	\$914,512
General & Administrative	\$969,081	\$1,051,156
Total Expenses	\$7,639,307	\$8,318,717
Changes in unrestricted net assets	\$231,048	\$154,263
Change in temporarily restricted net assets	\$19,661	\$14,161
Donations	(\$6,403)	(\$26,329)
Total change in temporarily restricted net assets	\$13,258	(\$12,168)
Change in net assets	\$244,306	\$142,095
Net assets, beginning of year	\$2,986,599	\$2,844,504

\$3.230,905

\$2,986,599



Opportunities for Independence