

LIFE*Designs*, Inc.

Annual Report 2013



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TOGETHER EVERYONE ACHIEVES MORE

A Letter from our CEO and Past Board President.

The theme of this year's Annual Report is "TEAM: Together Everyone Achieves More." It says a lot about how LIFEDesigns works...as a TEAM. Our major accomplishments are the result of staff, customers, donors, volunteers, families, and community members working together.

Here are just a few of our TEAM highlights for 2013:

- Leadership was apparent...We opened the first of its kind permanent supportive housing program, Crawford Apartments in September. A TEAM effort with Shalom, Centerstone, IU Hospital, Old National Bank, and many others, the apartments are Indiana's first LEED Platinum Certified affordable multifamily housing community.
- Innovation was recognized....We completed internal and external audits of all services and completed a CARF survey. This led to increased nursing services, better quality assurance programs, improved reporting systems, a new position on our career ladder for direct service professionals, and a 3-year accreditation in Supported Employment, Community Habilitation, and Supported Living Services.
- Foundations were strengthened... We opened a new group home in January and purchased our Winslow office. We began investing in upgrades to all 8 other group homes. Through grants and generous donations we have funds to support half of the expected \$300,000 in additional upgrades to homes planned for the next three years.
- Excellence was supported....We planned a positive future with the help of the Community Foundation of Bloomington and Monroe County (CFBMC). First through an innovative approach to collaboration, the Strategic Indiana Provider Network (SIPN). SIPN includes 9 other disability providers and is estimated to save over \$3 million annually by pooling administrative resources. And second, we began participating in the Matchstick program with CFBMC to grow our endowment. Both these efforts give us breathing room for any future funding downturns.

We hope you recognize your contributions above. You are a vital part of building a more inclusive community; one where people of all ages and abilities can live, work and play as part of an active and meaningful life. Thank you for being part of the LIFEDesigns' TEAM!

Sincerely,

Susan Rinne, Chief Executive Officer & Phil Reinhard, 2013 Chairman of the Board



LIFEDesigns 2013 Board of Directors

Phil Reinhard,
Chairman
Fred Roedel,
Vice Chair
Brian O'Neill,
Secretary
Vonnie Peischl,
Treasurer
Bill Atkinson
Rachelle Bennett
Michael Carmin
Logan Good
Jim Krause
Suzie Rimstidt
Aaron Smith
Ginger Thomas
Jennie Todd
Becky Wann

TOGETHER.



Valued partnerships bring many different players **TOGETHER** to achieve success.

There are many people, organizations, businesses, and groups that make *LIFEDesigns* a success by working with us to support people with disabilities. We cannot possibly list them all here, but please go to our website to see more valued partners.

15+ Year Employees

Todd Wagner

Jennifer Lung

Nancy Crandall

Danie Norris

Amy Joslin

Joseph Connor

Rachel Hodnett

Susan Rinne

Andrew Scheerer



“Volunteering at *LIFEDesigns* is the highlight of my week.”

–Jim

10-15 Year Employees

James Knoy

Barbara Sandage

Allene Burton

Louann LaPadula

Therese Dovenbarger

Timothy Baer

Cynthia Fleetwood

Matthew McGlocklin

Lisa VanDeventer

Brenda Wilk

Linda Mullins

Erwin Punzalan

Carla Ray

Gail Atkinson

Lori Nei

Volunteers (served with the agency more than 10 hours total in 2013)

Jim Roth

Kris Quinn

Irene Danielson

Emily Rosolowski

Dixie Patterson

Christina Bittles

Amy Ripberger

Joe Courtney

Boy Scouts of America

Karen Scherer

Matt Norris

Chi Delta Xi members

Jason Lataillade

Chuck Seale

TSI/Mentor clients and staff

Chris Kroll

Mary Krupinski

IUCU employees

Ellen Mufson

Fritz Kruggel

ONB employees

Susan Gray

Michelle Webster

City of Bloomington employees

Paula Ingle-Smith

IU SPEA students

Cook employees

Sue Bauer

IU Kelley School of Business students

...and so many more!

Rob Westcott

IU School of Education employees and students

Community Employers and Volunteer Sites for *LIFEDesigns* Customers

Hoosier Hills Food Bank

Goodwill

Best Buy

Monroe County Public Library

IMU Market

Chicago's Pizza

IMU Burger King

McAlister's Deli

Wal-Mart

Marriott Spring Hill Suites

Kroger West

Kohl's

City of Bloomington Utilities

Community Kitchen

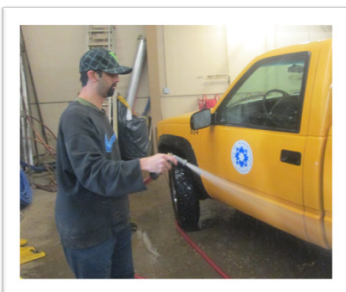
The YMCA

Boys and Girls Club

The Bloomington Moose Lodge #1081

...and so many more!

City of Bloomington Community & Family Resources



“I love my job!”

–Justin

EVERYONE.

When **EVERYONE** has the opportunity for meaningful & active lives, we all benefit.



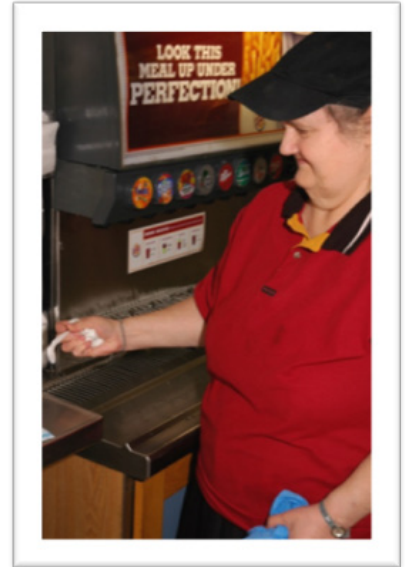
Jeweldine lived in a nursing home for many years. She received the Medicaid Waiver in 2003 and moved from the nursing home into an apartment with a house mate, receiving 24 hour supports.

During this time, Jeweldine was supported to find a job, after having been unemployed since the 70's.

In addition, Jeweldine was able to reconnect with her two adult children with support from LIFEDesigns' staff. She also lost over 100 pounds and learned to manage her diabetes independently.

In 2010, Jeweldine moved into her own apartment, now receiving 8 hours a day of residential and community supports. She is active in her church and in her apartment complex community association.

JEWELDINE



Jeweldine at work

JAKE



Jake (left) with his friend Jody

Jake's mother and father were one of the first customers of our agency. His parents married and later had Jake. Their families worked with them through LIFEDesigns to provide support. They were one of the first couples we worked with to own their own home. With the help of SCCAP, they built a home on the near northwest side.

Jake graduated from Bloomington South in 2012 and was VERY active in high school. He volunteered for Dance Marathon, interned at WBWB/B97, was a manager for the football team, and helped out with Sounds of South. He now has a job, loves country music, and is working to develop a talent show to raise money for LIFEDesigns. He is well connected in the community and has many friends.

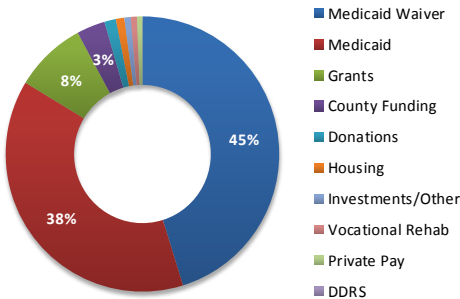


It's amazing what we have been able to **ACHIEVE** together in 2013. Take a look!

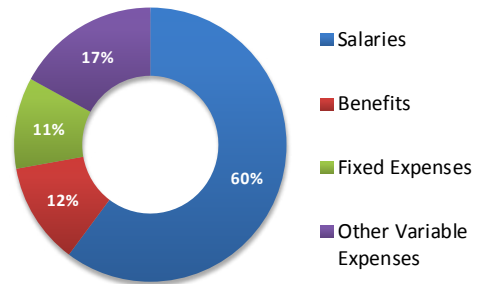
Here are a few of the past year's accomplishments:

- 564 individuals (duplicated) were supported in a variety of services, an increase of 2% from 2012. This is close to 400 unduplicated.
- Over \$24,000 (net income) was generated at the 2013 Art of Chocolate fundraiser for continuing education and employment services.
- A new group home was completed and residents moved in February 2013.
- Crawford Apartments opened and residents moved in September 2013.
- 60 individuals lived in our affordable housing units, a significant increase from 28 individuals in 2012.
- 36% of LIFEDesigns customers are employed compared to 19% statewide served by similar agencies. There were 15 placements in 2013.
- 55 customers participated in Continuing Education Options (CEO) classes.
- 3-year Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation in Supported Employment, Community Living and Continuing Education was achieved.
- Most importantly...more than 90% of customers reported they were satisfied with the services provided to them by LIFEDesigns.

LIFEDesigns' 2013 Revenue



LIFEDesigns' 2013 Expenses



	2011	2012	2013
Revenues	\$ 11,308,384	\$ 12,388,886	\$ 11,216,941
Expenses	\$ 11,093,956	\$ 10,913,041	\$ 10,573,295
Contribution Due to Merger	\$ -	\$ 1,435,317	-
Net Income	\$ 214,428	\$ 2,911,162	\$ 643,646

MORE.

Your generous donations provide **MORE** for people with disabilities.



THE LEGACY CIRCLE

Robert and Julie Magee
Frederick and Mary Beth Roedl
Susan Rinne

THE 1982 FOUNDERS CIRCLE

Gladys and Gene DeVane
Terry and Dixie Patterson
Stine Levy

Mary and Ray Murphy
David and Nancy Martin

BENEFACTORS

Scott and Linda Flanders
Brady and Casey Mullis
City of Bloomington

FinePrint
The Duke Energy Foundation
Oliver Winery

Lamar Outdoor Advertising The Bloomington Moose Lodge #1081
Jack Hopkins Social Services Fund
Community Foundation of Bloomington and Monroe County

CONTRIBUTORS

Robert Agranoff and Susan Klein
Harold and Marilyn Anderson
Michael and Dorothy Carmin
James and Joyce Grandorf
Charles Hollis Jones
Stephen and Laurie Miller
Brian and Ann O'Neill

Philip and Lana Reinhard
Frederick and Mary Beth Roedl
John and Susan Rinne
Becky Wann
The American Legion, Post 18
Bill C. Brown Associates
Bunger & Robertson

The Herald-Times
Old National Bank
Omnicare
John Bethell Title Co.
WFIU
Crowder's Long-Term Care Pharmacy
The Bloomington Women of the Moose #839

Dr. Howard & Associates Eye Care
Indiana University Art Museum
Hoosier Disposal, a Division of
Republic Services

PATRONS

William and Shawn Dilts
Logan Good
Stuart and Ellen Mufson
Karen Pitkin
Bloom Magazine

Cook Medical
Curry Auto Center
First Capital Group
First Insurance Group
Forthphaze Technology,

IU Credit Union
Milestone Ventures, Inc.
Signs Now!
Spirit 95.1 FM
Williams Bros. Long-Term Care Pharmacy

Gilliatte General Contractors
Walmart
WBWB/WHCC
WGCL/WTTS

ADVOCATES

Kenneth Brashaber
Tracey Carter
Bert and Monica Clemons

Vernon Hageman
Barry and Denise Lessow
Terry and Dixie Patterson

Vonnie Peischl
Bloomington Country Club
Hotel Nashville

Framemakers
Kip May Photography
Bloomington Board of Realtors

Meineke Car Care Centers
Winters & Associates

FRIENDS

Bill and Donna Atkinson
James Bright
Mary Carter
Bruce David
Rebecca Davis
Adam Egenolf
Jerome Harste
Valerie Haughton
Erika and Timothy Henke
Kathleen Hugo
Mary Lostutter
Sarah and Micah Mobley

Jerry and Gillian Richey
Robert and Suzie Rimstidt
Amy Ripberger
Emily Rosolowski
Max and Edna Rubin
Karen Scherer
Aaron Smith
Dennis and Carolyn Smith
John & Peggy Woodcock
Timothy & Young Ae Tresslar
Do Salon
ETC. for the Home

Feast
First Chance Center
Indiana Repertory Theatre
Interiors by Nancy
IU Auditorium
Langenwalter
Lola La Rue
Nerium International
(Christine Ford)
Next Generation Personal Training and Fitness
Beautiful Weddings and Design Studio by Cathy Teeters
Clifty Creek Employees Federal Credit Union

Noodles & Co.
One World Enterprises
Orange Leaf
Sagamore Dining Partners
Ivy Tech: Waldron Art Center
KRC Banquets and Catering
Monroe County Historical Society
Bloomington Playwrights Project

ASSOCIATES

Chris and Leslie Abshier
James and Susan Alling
S C Albright
Michelle Bales
James Belisle
Julie Byers
Marjorie Deckard
Cynthia Fleetwood
Barbara Fuqua
Robert Jones

Joey Like
Tim Lynch
Sara Murphy
Michael Peters
Vickie Renfrow
James Roth
Robert and Barb Sandage
Matthew and Carrie Selby
Paul Smedburg
Rasheed Taiwo

Robin Vermillion
Sarah Wilson
Angles Cafe and Gift
Shop
Buffa Louie's
Buskirk-Chumley Theater
Cincinnati Reds
Crazy Horse
DATS Restaurant
Energizing Indiana

The Game Preserve
GoodSearch
Goods for Cooks
Grazie Italian Eatery
Indiana State Museum
IU Jacobs School of Music
Joan's Caramels
Know Yoga Know Peace
Indianapolis Symphony Orchestra
Holiday World & Splashin' Safari

Le Petit Cafe
Lennie's
Mandalay Restaurant
The Owlery
Potbelly Sandwich Co.
Red Lobster
Touchstone Wellness
Wonderlab



Main Office

200 E. Winslow Road
Bloomington, IN 47401
Hours: M-F, 8:30am - 5:00pm

Columbus Office

1531 13th Street, Suite 2530
Columbus, IN 47201
Hours: M-F, 8:30am - 5:00pm

800-875-9615
www.lifedesignsinc.org



MISSION:

Partnering with people of all ages and abilities to lead meaningful and active lives.

VISION:

We envision communities that support all people,
where each person is valued, and where everyone belongs.

VALUES:

- The goals and expectations of our customers and their families direct our actions.
- We design services to achieve independence, employment, and enrich lives.
- Every customer, employee and stakeholder deserves dignity and respect.
- Creativity and innovation are the keys to our success.
- Collaboration is essential to achieving our mission.

LIFEDesigns, Inc. is a 501 (c)(3) nonprofit organization; a member agency of the United Way in Monroe, Lawrence and Bartholomew County; a member of the Chamber of Commerce in Bloomington and Columbus; and, meets standards established by the Commission on Accreditation of Rehabilitation Facilities (CARF) for its Supported Employment, Community Habilitation and Continuing Education.

Special thanks to FinePrint for donating a portion of the expenses for printing this report.

LIFEDesigns has been partnering **TOGETHER** with people of all ages and abilities for over 30 years. Learn more at www.lifedesignsinc.org.

